North East Learning Trust

Person Specification   **Peripatetic ICT Schools Manager - Northumberland**

CATEGORY	ESSENTIAL	DESIRABLE	WHERE IDENTIFIED
QUALIFICATIONS	• 5 GCSE qualifications (or equivalent) at A* - C • Demonstrable commitment to personal professional development • L3/4 Qualification in ICT • Applicable vendor certification i.e. CCNA, MCSA, CompTia+	• ITIL certification	- Application Form - Certificates of achievement

EXPERIENCE	• At least 5 years' experience within a senior ICT support role
	• Proficient with
	  o IP routing, subnetting and managed switch configuration
	  o Multisite active directory & Group policy
	  o Desktop and Server OS, installation, configuration and support
	  o Application repackaging and deployment
	  o System Centre suite
	• Virtualisation technologies
	  o Storage and networking
	  o Desktop (session & VDI)
	  o Application
	  o Server with clustering
	• Managed wireless, deployment and maintenance
		• Programming and general 'scripting'
		• Mobile device management
		• Azure based resources
		• SIMS Suite
		• IOS & Apple integration into windows environment
		• Multisite IP topology with VPN
		• Microsoft Exchange configuration and management
		• Microsoft SharePoint configuration and management
		• IP Telephony
		• IP CCTV & access control
			- Application Form
			- References
			- Interview
			- Skills Test

PERSONAL ATTRIBUTES	• Persevering and resilient • Excellent customer service skills • Empathetic and supporting • Enthusiastic with energy and drive • Supportive with an ability to support a team culture • Ability to plan and organise time effectively, work under pressure and meet deadlines		- Application Form - References - Interview